

Every Digit and Limb is Crossed

Written by Susan Hollingshead
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Things are definitely looking up! Finally on Saturday after speaking with the service manager, a new service team took over our care and now things are starting to happen. After stewing all day yesterday, I sat down this morning and wrote the Customer Service manager at Travel Supreme a letter. I shared it with the service manager first to ensure that it was accurate and I forwarded a copy to the owners of the company. We have been patiently waiting in a gravel parking lot or at the Scottish B & B for 27 days, just to get a job completed properly and we are really tired of it.

This morning we were left sitting in the lot waiting for service until after I delivered the letters. Shortly thereafter our rig was pulled into the service garage and late this afternoon we took it for it's first test drive. The wind noise has all but been eliminated (there are a couple of more adjustments they will do first thing in the morning) and our logos are back on and our daytime running lights are working again.

Yesterday Rick thoroughly cleaned the interior of the motorhome and because our Moho has recently been painted it doesn't need any polishing for now. Tonight he cleaned the car so that regardless of what time we get finished, we will pull out of here tomorrow. Four weeks is about three weeks too long to be in the dusty service yard of an RV manufacturer so we have every body part we can find crossed for good luck. This just may be my last Amish country photograph for awhile!